

# Alliance Data Management and Statistical Center Updates

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## **Objectives**

- Overdue / Delinquency Reports for Legacy studies
- Who to call for HELP!!
- Common issues and resolutions
- NCTN transition issues
- Legacy Studies in Rave



The Legacy Overdue/Delinquency Reports have been made available on the Alliance Member Web site:

https://www.allianceforclinicaltrialsinoncology.org/main/member/apps/overdue-materials/overdue.xhtml

Login in using your CTEP IAM ID and password.

Reports are updated nightly.

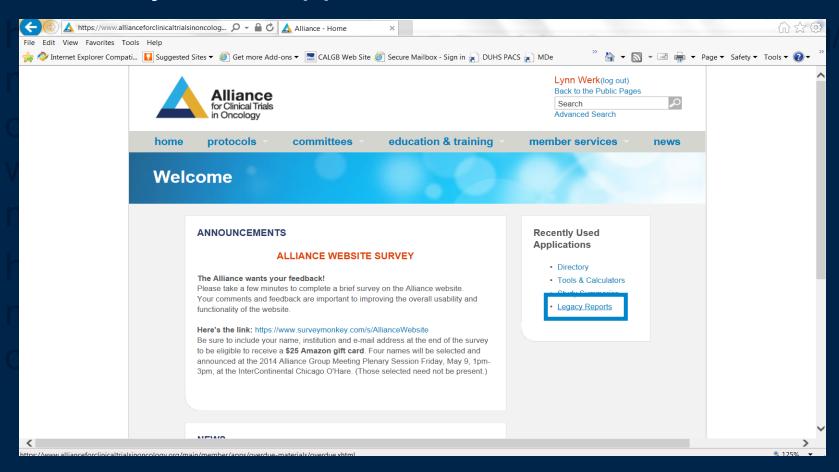
• To be able to view your institution's legacy reports, you will need to have one of the following institution roles on the Alliance roster:

Lead Clinical Research Professional
Secondary Lead Clinical Research Professional
Surgical Clinical Research Associate

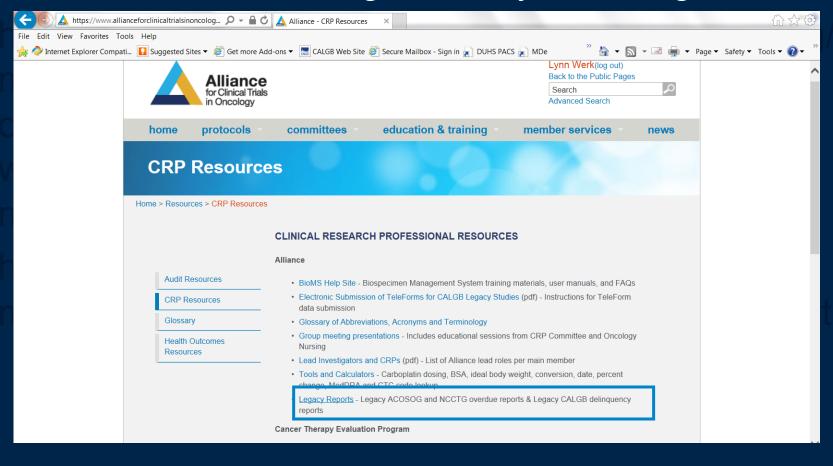
Clinical Research Associate
Principal Investigator
Co-Principal Investigator

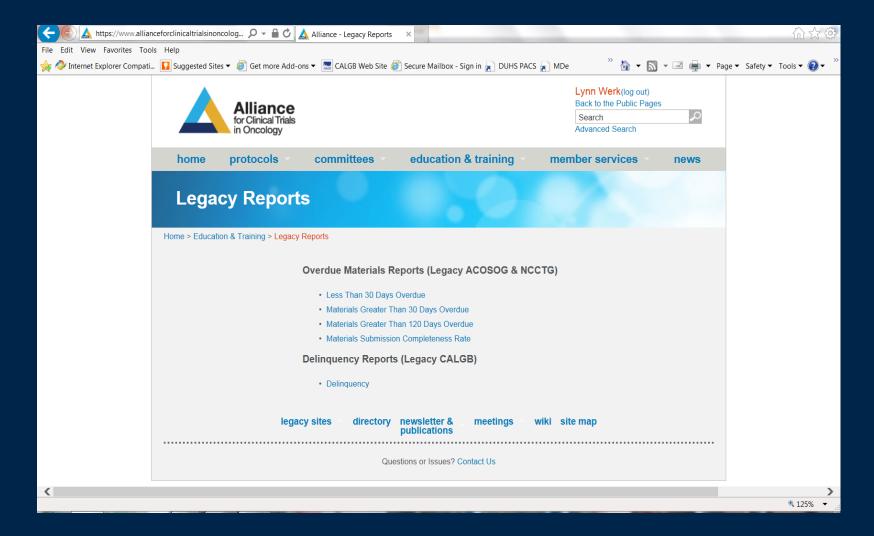
- ONLY the overdue / delinquency materials for the site(s) where the user has that role will be displayed.
- If you do not have one of the above roles and need to view the legacy reports, contact your Lead Clinical Research Professional at your site and request that you are added to your site's roster with the proper role.

The link to "Legacy Reports" is available in the "Recently Used Applications" box.



Reports can also be accessed through the Education and Training menu by selecting resources.





### HELP!!!!

#### Who do you contact....????

For issues questions related to specific topics here are links and contact numbers:

#### **BioMS**

- •If your question is related to specimen submission to BioMS, contact:
- BioMS User Support
- Monday Friday 8am-7pm CST
- •Phone: 1-855-55-BioMS or 1-855-552-4667
- •Email: bioms@alliancenctn.orgioms@alliancenctn.org



#### HELP!!!!

#### Roster issues:

 If your question is related to roster issues (adding a person, site, staff updates, . . .), contact roster@alliancenctn.org.

#### Study specific questions:

 If your question is related to protocol clarification, treatment, test schedule, contact the data manager assigned to the particular trial. Their contact information can be found on the cover page of the protocol.

#### Rave issues that are not study specific:

 If your question is related to Rave access, study invitations or eLearning, contact CTSU Help Desk at ctsucontact@westat.com or 1-888-823-5923.

### HELP!!!!

Alliance Helpdesk:

Service Desk # : 1-877-442-2542

Service Desk Email:

Allianceservicecenter@alliancenctn.org

Hours – 7:00 am – 4:30 pm CST

#### Common issues and resolutions

## How to correct mistakes made in OPEN registration?

Contact the registration staff at RANDOM01@mayo.edu or call (507) 284-4130 and they can assist you with the necessary changes.

 Reminder: If consent questions are not answered properly, then patients will not be registered to companion studies, and as a result, specimen submissions associated with companion studies will not show up in BioMS for logging.



#### Common issues and resolutions

## What to do when your print / submit button for Teleform doesn't work?

Internet Explorer is highly recommended. If you need to use a different internet browser such as Mozilla Firefox or Google Chrome and are having problems contact your study Data Manager or the Alliance Service Center.



### **NCTN** transition issues

#### **Query Tracking System:**

Sites that previously were not members of CALGB and now are members of the Alliance, can access Query Tracking System (QTS) to manage your queries electronically. Contact your study Data Manager if you need assistance.



### **NCTN** transition issues

#### **Patient Identifiers changed:**

A limited number of sites have received notification regarding Patient IDs that were changed as part of the NCTN transition. This was due to overlap of patient numbers across the three legacy groups.

- For ACOSOG and NCCTG legacy studies, you can use either the newly assigned identifier or legacy identifier.
- For legacy CALGB, you should continue to use the legacy CALGB patient number.



### **Legacy Studies in Rave**

### Coming in 2014:

- A211201 has been converted from Teleform to Rave.
- Other studies are under consideration for conversion of follow-up data to Rave.
- AE data CTCAE 4.0



# Thank you!!!!!

From Stats and Data Management

Without all your hard work and dedication, we would not have high quality data and samples!!!!



## Questions?



### **Contacts**

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